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Federal Communications Commission Office of Secretary

# BY HAND DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary c/o Natek, Inc., Inc. 236 Massachusetts Avenue, N.E. Suite 110 Washington, DC 20002

> EB Docket No. 06-36 EB-06-TC-060

Re: **CERTIFICATION OF CPNI FILING - FEBRUARY 6, 2006** 

> Shenandoah Telecommunications Company Shenandoah Telephone Company 499 Filer ID 802200 Shenandoah Long Distance Co. 499 Filer ID 802194 Shenandoah Mobile Company 499 Filer ID 802203

Dear Ms. Dortch:

On behalf of the telecommunications carriers listed above, John Staurulakis (JSI), their consultant is filing the attached CPNI Certification together with the statement of procedures for operational compliance with FCC's CPNI rules.

Sincerely,

Scott Duncan

JSI Staff Director-Regulatory Affairs

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sduncan@jsitel.com

Attachment

Copies: 4 additional copies to Secretary

Byron McCoy, Telecommunications Consumers Division

Best Copy and Printing (BCPI)

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ListABCDE

Shenandoah Telecommunications Company Shenandoah Telephone Company 499 Filer ID 802200 Shenandoah Long Distance Co. 499 Filer ID 802194 Shenandoah Mobile Company 499 Filer ID 802203

P.O. Box 459, Edinburg, Virginia 22824 (540) 984-4141

# CERTIFICATION

I am David E. Ferguson, Vice President Customer Services for Shenandoah Telecommunications Company. On behalf of the Shenandoah Telecommunications Company affiliates listed above (collectively the "Company"). I hereby certify that I have personal knowledge that the Company is in compliance with the Federal Communications Commission ("FCC") rules respecting customer proprietary network information ("CPNI") contained in Part 64, Subpart U of the FCC's rules. Accompanying this certificate is a statement explaining how the Company is in compliance with the FCC's CPNI rules. I hereby certify that the statements contained within this certification and the accompanying statement are accurate, complete and in accordance with FCC rules.

> David E. Ferguson Vice President Customer Services

Shenandoah Telecommunications Company

February 3, 2006

Attachment

<sup>47</sup> C.F.R. §§ 64.2001-2009.

Shenandoah Telecommunications Company
Shenandoah Telephone Company 499 Filer ID 802200
Shenandoah Long Distance Co. 499 Filer ID 802194
Shenandoah Mobile Company 499 Filer ID 802203

P.O. Box 459, Edinburg, Virginia 22824 (540) 984-4141

# STATEMENT OF FCC CPNI RULE COMPLIANCE

This statement serves to explain how the companies listed above (collectively the "Company") are complying with Federal Communications Commission ("FCC") rules related to the privacy of customer information. The type of information for which customer privacy is protected by the FCC's rules is called "customer proprietary network information" ("CPNI"). The FCC's rules restricting telecommunication company use of CPNI are contained at Part 64, Subpart U of the FCC's rules (47 C.F.R. §§ 64.2000-2009).

As of this date, the Company has not used nor plans to use CPNI for marketing. For marketing purposes, the Company uses customer billing name and address and/or telephone number without any disaggregation or refinement based on CPNI.

#### 1. Identification of CPNI

The Company has informed employees having access to, or occasion to use customer data, to identify what customer information is CPNI consistent with the definition of CPNI under the FCC's rules at Section 64.2003(d) of the FCC's Part 64, Subpart U CPNI rules.

#### 2. Customer Notification and Authorization Process

Because the Company has not or does not have plans at this time to use CPNI for marketing, the Company has not implemented notice and approval procedures. However, the Company has established appropriate awareness of the need for obtaining customer authorization to use CPNI for marketing purposes, and the specific notice and approval requirements under the FCC's Part 64, Subpart U CPNI rules. In the event the company undertakes to use CPNI for marketing and provides written notification, the Company's notification will comply with the requirements of the Section 64.2007(f)(2).

### 3. Disciplinary Process

In compliance with Section 64.2009(b) of the FCC's Part 64, Subpart U CPNI rules, the Company has in place a disciplinary process to address any unauthorized use of CPNI where the circumstances indicate authorization is required under the FCC's CPNI rules.

# 4. Record Safeguards

Before undertaking to use CPNI for marketing purposes, the Company will establish procedures for maintaining a record of sales and marketing campaigns that use CPNI in compliance with the requirements of Section 64.2009(c) of the FCC's Part 64, Subpart U CPNI rules.

#### 5. Supervisory Review Process for Outbound Marketing

Before undertaking to use CPNI for outbound marketing purposes, the Company will establish a supervisory review process to ensure compliance with Section 64.2009(d) of the FCC's Part 64, Subpart U CPNI rules.